



Trafford Centre for Independent Living
Oakland House, Talbot Road, Old Trafford, M16 0PQ

Telephone and Textphone: 0161 850 0645

Fax: 0161 850 0529

E-mail: hello@traffordcil.co.uk

Web: www.traffordcil.co.uk

25th July 2018

Dear friends,

It is with great sadness that I am writing to inform you that Trafford Centre for Independent Living will cease to continue as a charity as of July 31st 2018. It has been our pleasure to support the Trafford community these past seven years, however due to the current challenging financial climate we are no longer able to operate affectively and therefore the trustees have taken the decision to close.

Trafford CIL has been a disabled people's user led organisation devoted to supporting the disabled, and those with long term illnesses, in Trafford since 2011. We have been particularly active in the areas around advocacy, personal budgets, disability related activities, providing events and classes for transition aged young disabled people, life-coaching, advice and information, supported learning, the highly successful coffee mornings, and much much more. It is now our priority to provide clients with information that may help find alternative forms of support.

If you require support with applying for benefit claims such as Personal Independent Payment (PIP) Employment & Support Allowance, Universal Credit (U.C.), Attendance Allowance (A.A.), and Tax Credits, please contact: **Citizen's Advice Trafford**

Tel: 0300 330 9073 (Monday – Friday 10am -4pm)

Note: unfortunately Citizen's Advice Trafford does not currently operate with an email address.

If you require advice with challenging a decision for Personal Independent Payments (PIP), or Employment & Support Allowance *after a mandatory reconsideration* then you can contact: **Welfare Rights Trafford**

Tel: 0161 912 2735.

Lines are open Monday to Thursday, 9.30am - 12.30pm.

Email: welfare.rights@trafford.gov.uk

Note: Welfare Rights does not provide an advocacy service.

For Care Act Advocacy, Independent Complaints Advocacy (for NHS complaints), and IMHA and IMCA advocacy please contact: **Advocacy Focus**

Tel: 0300 323 0965.

Fax: 01254 898898

Text: 07886 744 634

Email: admin@advocacyfocus.org.uk

Note: Advocacy Focus do not provide general advocacy.

If you access our brokerage service and require support please contact: **The Direct Payment Team**

Tel: 0161 912 4359

Minicom/textphone 0161 912 2102 Option 4 ext 4653

For information on the young people's **Transitions Project** contact: **Michelle Symonds**

We are hoping that the Transitions project can transfer over to a different organisation, but we will not know any further information until mid-August. For any updates beyond the 27th July please continue to use the email address below or check our current website.

Email: transitions@traffordcil.co.uk

If you care for a relative or friend and require advice, support or guidance, then please contact:

The Carers Centre:

Trafford Carers Centre

First Floor

19B School Road

Sale

M33 7XX

Tel: 0161 848 2400

Fax: 0161 848 2408

Office Hours: The office is open from 9.00am – 4.30pm Monday to Friday.

Helpline hours: The Helpline is open from 9.00am – 8.00pm Monday to Thursday and 9.00am – 4.30pm on Friday.

For any further information please refer to the **Trafford Service Directory**

<https://www.trafforddirectory.co.uk/kb5/trafford/fsd/home.page>

Finally we would like to thank all of our service users, supporters, friends, partners and funders who have worked with us these past seven years, and helped shape the sense of community that has been such a cornerstone of the Trafford CIL culture and ethos.

Yours sincerely,

Helen Vesty

Chair of Trustees

Sophie Miles

Chief Executive Officer